



Christmas Terms & Conditions

Terms & Conditions: Please read the following conditions and ensure that the rest of your party are aware of them. **The payment of a deposit/hire charge is deemed acceptance of these conditions.** These conditions are here to ensure that the high standards of service you have come to expect from Waxy O'Connor's are upheld.

- A **NON-REFUNDABLE** deposit of £10 per person and area hire charge (where applicable) is required to secure your booking.
- Bookings are on a first come, first served basis and no provisional bookings will be taken.
- The **final confirmation of numbers** and remaining balance will be due no later than **14 days** before your event along with a **completed food pre-order** and your balance is **NON-REFUNDABLE**.
- Payments may be made by cash, credit card or BACs.
- If you are booking an area with a pre-arranged minimum spend you are required to give a minimum of 8 weeks notice if you wish to cancel. Within 8 weeks you will be liable to pay 50% of the agreed minimum spend. Within 4 week the full minimum spend will be due.
- Menu items are subject to change and are inclusive of VAT.
- On **arrival** each guest should inform the door steward or member of staff of the group-booking name to be shown to their area or table.
- Please inform members of your party of the group-booking name and ensure they are aware of the age and dress restrictions.
- Parties of more than 10 may be seated on more than one table.
- If you wish to set up a bar tab for your party please give us advance warning and ask to speak to a manager on arrival.
- Your table or area will be held for 15 minutes after your specified booking time. If you are not seated at this time or your party is not all present, we reserve the right to use your table for other diners.
- We will give you at least two hours for your meal, after that time we reserve the right to ask you to vacate your table. If you have paid a hire charge for an area this is not applicable.
- Management reserve the right to refuse admission to the premises, eject guests from the premises and/or terminate the night should guests' behaviour become detrimental to the units licensing conditions and/or staff and property.
- No wine, beer, spirits or food may be brought onto the premises by guests for consumption on the premises, unless prior consent of the management has been obtained; for which a charge will be made.
- We do not accept liability for any failure to provide the services contracted which are due to circumstances beyond our control, including industrial action, postal communications, closure, plant failures, supply of gas, electricity and water or fire alarm evacuation.
- Any liability is restricted to the value of your booking
- We will not accept responsibility or liability for the loss or damage of any personal property brought onto the premises.
- **Over 18's only, challenge 25 policy is in operation. A valid photographic driver's license or passport are the only forms of ID accepted.**
- Dress code is smart/casual.
- A manager will be available at all times to assist you.
- **Please drink responsibly.**
- Some dishes may contain nuts. A full allergen menu is available upon request.